

# Support Engineer

Cruden develops professional open architecture driving simulators for the automotive, motorsport and marine industries. We supply flexible, durable, high performing real-time simulators and their modular components: hardware, software, vehicle models, content and projection systems.

We are looking for a Support Engineer, to maintain and support our simulators worldwide. As a Support Engineer you are the first point of contact for all of our customers. Our customers expect that you solve their problems quick and proficient. Travelling is an essential part of this job.

Responsibilities & duties;

- Offer support remote, from our office in Amsterdam, and on-site at the customer premises.
- Offer assistance during installation of simulators.
- Test and manage incoming parts for repair (mechanical and IT).
- Handling orders for spare parts.
- Prepare, plan and execute maintenance and support visits.

We are looking for a candidate who can work autonomously as well as in a team. Travelling is an integral part of your job and it is required you solve problems on the spot. This requires a hands-on mentality and creativity. You must be a problem solver with good communication skills.

You should have at least a B.Sc. degree in mechanical engineering, electrical engineering or equivalent. You should possess a car driving license. Good knowledge of English and Dutch in speech and writing is required.

Experience as Support Engineer is not a requirement, we are looking for an enthusiastic colleague who is willing to learn all technical details of Cruden simulators.

Please send your application including your motivation to [jobs@cruden.com](mailto:jobs@cruden.com)