

Support Engineer

Cruden develops professional open architecture driving simulators for the automotive, motorsport and marine industries. We supply flexible, durable, high performing real-time simulators and their modular components: hardware, software, vehicle models, content and projection systems. We are looking for a motivated Support Engineer for support and maintenance of the Cruden simulators worldwide to join our team.

As a Support Engineer you are the first point of contact for our customers who expect you to solve problems quickly and professionally. You have to find solutions to problems with the products and help customers solve technical difficulties. The role is very diverse, it will involve mechanical, electrical and software (configuration) work.

The ideal candidate will be motivated, flexible and extremely pragmatic. The role will not suit those with a preference for a “9 to 5” job. You must be willing to travel globally and work autonomously as well as in a team.

Responsibilities & duties

- Provide support to customers with problems with their simulators, both from our office in Amsterdam and on-site at the customer
- Provide assistance with installation of simulators
- Testing and handling of incoming repair parts, both mechanical and IT
- Handling spare parts orders
- Prepare, plan and execute maintenance and support visits

Required education and experience

- Higher professional education in Mechanical or Electric Engineering (or equivalent);
- Good analytical skills
- Hands on mentality, proactive attitude, taking action and anticipating opportunities
- Problem solver with good communication skills
- Good knowledge of English and Dutch in both speaking and writing
- Valid driving license

About us - we'll offer you:

- A representative salary, 25 holidays and a pension plan;
- Flexibility in working hours and location;
- A highly motivated and competent team that can't wait for you to join them;
- An open-minded company with a family feel and a flexible attitude.

Do you live in the Netherlands and can you commute to Amsterdam on a daily base?
Do you have what it takes to solve technical difficulties for our customers? Then we'd love to hear from you!

Please send your application (including motivation and resume) to jobs@cruden.com.